

Tech Tip Tuesday—October 29, 2019

Coming Soon!

We are in the process of distributing the latest major release of Livery Coach, which internally we refer to as “Dev13”.

If you haven’t gotten this update already, expect to see it within the next two weeks. **We will feature more detailed guides on some of the major enhancements listed below in future tech tips—so please be patient as we roll this out!**

In addition to various bug fixes, performance improvements, and minor enhancements, some of the bigger enhancements include:

- Email templates now accept tags—so now you can customize the body of the email text that gets sent out for confirmations, etc. instead of the standard generic “Please see the attached pdf...”
- Upgraded Farm Agreements so that they can be independent of Quickbooks customer and vendor! Now you can create an agreement without doing anything in QuickBooks first! And, when your new bookkeeper changes all your vendorIDs, it won’t screw up all your farm agreements—you can just tie the farm agreements to the new vendors!
- We’re introducing the concept of Attributes—you can create attributes for chauffeurs and vehicles, and then assign them to trips. You can also auto-assign them based on contact, occasion, and Point of Interest, so you can you can fine-tune vehicle and chauffeur preferences based on various trip criteria. As part of this feature upgrade, we have also redesigned the Chauffeur and Vehicle selection screens
- We’ve added the ability to create an Area via geofence (map) and auto-assign charges/fees based on that area. For common geofence areas (notably the congestion tax area in NYC), we’ve already pre-defined this for you!
- Enabled Karhoo integration, so you can get trips from Karhoo. We are continuing to work on improving the controls so you can maximize the number of trips you can accept without impacting your existing operations.

In future tech tips, we will elaborate on these new features, so we thank you for your patience as we roll out this new release and develop instructions with screen shots on how to use them.

There will be no tech tip next week because some of you will be at the LCT East Show in Atlantic City. While we won’t have a booth, we will be participating on the Tech Panel on Tuesday, November 5, and look forward to seeing you there.